

**Existing and planned measures  
on the promotion of racial equality**

**Hong Kong Productivity Council**

The Hong Kong Productivity Council (HKPC) is a multi-disciplinary organisation established by statute in 1967, to promote productivity excellence through relentless drive of world-class advanced technologies and innovative service offerings to support Hong Kong enterprises. HKPC strives to facilitate Hong Kong's new industrialisation, as well as bolstering Hong Kong to be an international innovation and technology hub and a smart city. The Council offers comprehensive innovative solutions for Hong Kong industries and enterprises, enabling them to achieve resources and productivity utilisation, effectiveness and cost reduction, and enhance competitiveness in both local and overseas marketplace.

- Services Concerned
- HKPC provides technological and management consultancy services as well as training to the industry to achieve product innovation, technology transfer, and commercialisation, and offers secretariat service for Government funding schemes.
- Existing Measures
- Service delivery
    - HKPC's consultancy, training and secretariat services, etc are delivered in English and/or Chinese where applicable.
  - Information communication:
    - HKPC's corporate information and services are published on its website in bilingual form (English and/or Chinese) for ease of comprehension by the general public.
    - Public enquiries are handled in English and/or Chinese where applicable.
  - Training of staff:
    - Enhance staff awareness of racial sensitivity, cultural diversity and understanding of the Race Discrimination Ordinance (RDO) through periodic training organised with Equal Opportunities Commission.

Assessment of Future Work ● HKPC will continue to implement the existing measures, and assess its service delivery regularly to ensure neutrality in regard to race, and make improvements where necessary.

Additional Measures Taken/To Be Taken ● HKPC will continue to observe the needs of different ethnic groups when putting in place services and measures, in order to ensure services or information are provided to members of the public equally, regardless of racial background.

For enquiries concerning the existing and planned measures on the promotion of racial equality, please contact HKPC via the following channels -

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**Hong Kong Productivity Council**  
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